

ÉRTÉKEINK

VEOLIA MAGYARORSZÁG ENERGIA ÜZLETÁG

Company policy of Veolia Energy Hungary

Veolia Energy Hungary company group has set the objectives of safe, economical, competitive, responsible and environmentally conscious energy production and energy services based on energy savings and efficient energy use, best meeting the expectations of customers.

The ISO 9001, ISO 14001, ISO 37001, ISO 45001 and ISO 50001 standards based integrated management system of our company – in accordance with the sustainable development objectives of our parent company – is built on physical, logical and informational security as well as on continuous development and on the following six fundamental values: responsibility, solidarity, innovation, respect, customer focus and anti-corruption.

Responsibility

We undertake an active role in shaping a society committed to sustainable development. This responsibility is reflected in the protection of the environment, in enhancing environmental performance and in an ethical operation aimed at continuously improving energy performance in compliance with legal and other requirements. In respect of human resources, the objective is promoting professional and personal performance as well as protecting the health and safety of our employees and partners.

Solidarity

In order to serve public interest and to support those in need, we are developing solutions ensuring everyone's right to access essential services. This is one of the main social responsibilities of our company group.

Respect

This value guides the behaviour of all Veolia employees, which is expressed by their compliance with current legislation and the internal rules of the company group as well as by the respect paid to others.

Innovation

Veolia has put research and innovation at the heart of its strategy in order to develop sustainable, energy-saving solutions for customers, the environment and society. The company is committed to reducing energy consumption and CO₂ emissions by increasing energy efficiency. Veolia Energy Hungary Co. Ltd. and its subsidiaries are committed to the use and increase of the share of renewable energy sources.

Customer focus

We are constantly improving the efficiency and quality of our services. By maintaining transparency and adhering to ethical rules, we promote the development of long-term customer relationships based on mutual trust. We pay attention to customer needs and offer customized, innovative solutions in line with their technical, economic, environmental and social expectations.

Anti-Corruption

The management and the board of directors of Veolia Energy Hungary Co. Ltd. are committed to conducting all their activities in accordance with the highest legal and ethical standards. Veolia Energy Hungary Co. Ltd. does not tolerate corruption or its attempt, and has developed and operated an anti-corruption management system for this purpose. Veolia Energy Hungary Co. Ltd. expects its business partners to refrain from all forms of corruption and reserves the right to terminate any business relationship in the event of an incident.

14 August 2020

György Palkó
Chairman-CEO
Veolia Energy Hungary Co. Ltd.